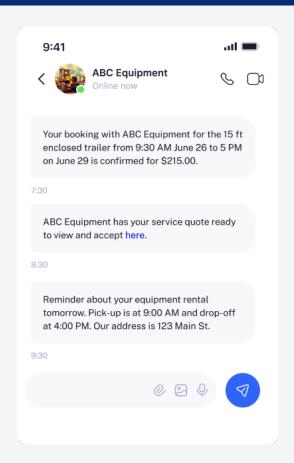
# **WebbRes Communications**

Connect with your audience effortlessly and transform the way you engage and interact with customers





# **Texting**

Send transaction updates, booking confirmations, service quotes, and much more directly to your customers' mobile devices, from the WebbRes system.

#### **Simplify Customer Communication**

Say goodbye to the complexities of email and phone calls. With WebbRes Texting, you can reach your customers in a way that's convenient for them.

## **Boost Efficiency**

Streamline your operations by automating notifications and updates. No more manual calls or emails – just timely and accurate messages that keep your customers informed.

#### **Increase Engagement**

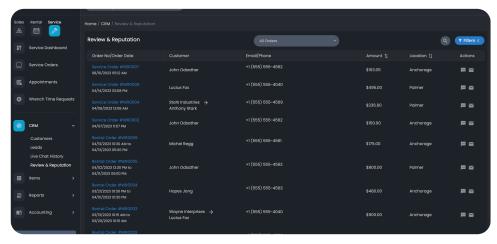
With the ability to include embedded links and phone numbers in your messages, you can direct customers to essential resources or offer direct assistance, driving higher engagement rates.

### Review Management

Did you know that the best time to seek customer feedback is immediately after they've completed a purchase, returned a rental, or received your services? WebbRes seamlessly integrates the collection of reviews into your business workflow, making it effortless.

# **Maximize Customer Retention for Greater Profits**

Securing a new customer costs five times more than retaining an existing one. Customers will be invited to share their feedback, surfacing any concerns and affording you the chance to promptly address and resolve them. Only when positive feedback is provided, it gets converted into reviews on Google.



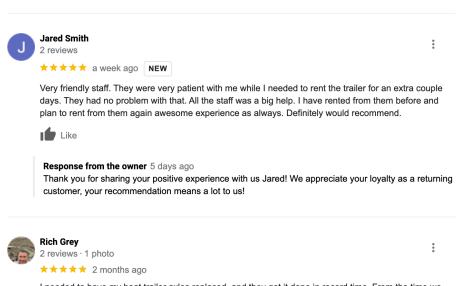
#### Grow Your Online Presence

Online reviews serve as a powerful form of digital word-of-mouth, playing a key role in attracting new customers to your business. Positive reviews act as a compelling endorsement, establishing trust and credibility in your brand.



123 Main Street, Anchorage, AK





I needed to have my boat trailer axles replaced, and they got it done in record time. From the time we first talked until it was done, was roughly 2 weeks, and that included ordering all the parts. Everyone is